LIMITED WARRANTY

RESERVE SERIES LIMITED WARRANTY

Rolled Rubber & Interlocking Tiles

SPORT PRO SURFACING

WARRANTY COVERAGE

Sport Pro Surfacing warrants that all Reserve Series products supplied will meet the applicable product specifications and will be free from defects in material and workmanship at the time of shipment, and for **1 year** thereafter (the "Initial Warranty Period"). If defects appear during the Initial Warranty Period, Sport Pro Surfacing will, at its sole option and as the customer's exclusive remedy, repair or replace the defective product.

If defects in material or workmanship appear after the Initial Warranty Period, coverage continues on a prorated basis — up to **5 years** for Ice Arenas or up to **10 years** for Athletic Facilities (non-ice) — from the original date of shipment. Sport Pro Surfacing will replace the affected product and charge the customer a prorated amount based on years of use, calculated from current prices (plus tax) at the time of replacement, as set out below.

FOR ICE ARENAS: 5-YEAR PRORATED SCHEDULE

WARRANTY COVERAGE	YEARS FROM ORIGINAL SHIPMENT TO CLAIM	% CUSTOMER PAYS
Against a manufacturing defect that prevents use of the product	1 or less	0%
Against wear-through of the top layer to the bottom layer from normal use	2 or less	20%
	3 or less	40%
	4 or less	60%
	5 or less	80%

FOR ATHLETIC FACILITIES (NON-ICE): 10-YEAR PRORATED SCHEDULE

WARRANTY COVERAGE	YEARS FROM ORIGINAL SHIPMENT TO CLAIM	% CUSTOMER PAYS
Against a manufacturing defect that prevents use of the product	1 or less	0%
Against wear-through of the top layer to the bottom layer from normal use	2 or less	10%
	3 or less	20%
	4 or less	30%
	5 or less	40%
	6 or less	50%
	7 or less	60%
	8 or less	70%
	9 or less	80%
	10 or less	90%

FILING A CLAIM

This warranty applies only if Sport Pro Surfacing receives written notice of the defect, along with proof of purchase, mailed to the address on file. For claims made during the Initial Warranty Period, notice must be received within ten (10) days of the end of that period.

This warranty applies to materials only and does not include delivery, installation, removal, or labor costs. This warranty is not transferable.

Any defect determined not to be caused by Sport Pro Surfacing or its supplier (e.g., attributable to alteration, modification, negligence, or misuse by the customer or another party) is not covered. Normal wear and aging from ordinary use is not covered.

Designs, data, and other technical information supplied by Sport Pro Surfacing are provided “as is” and are not covered by this or any other warranty, except as expressly stated in writing.

WHAT THIS WARRANTY DOES NOT COVER

This warranty is in lieu of all other representations, warranties, guarantees, obligations, or liability, expressed or implied, including any warranty of merchantability or fitness for a particular purpose other than resilient rubber floor covering.

Color consistency is closely monitored, though exact uniformity is not guaranteed batch to batch. Various lighting conditions (natural, halogen, fluorescent, incandescent) within an installation area may cause tiles/rolls to appear to have different color shading — these appearances are not product defects and are not covered.

The product is not covered under this warranty if/when:

- Improper installation or maintenance, including but not limited to previous damage or irregularities, **improper or incomplete bricking** (photos may be requested to confirm bricking was properly completed), or installation over uneven/inappropriate sub-surfaces or foreign material such as loose sand or dust.
- Installation or issues caused by excessive moisture under the product or water migration through concrete.
- The material is used in applications or locations other than those for which it was designed.

- Normal wear over time.
- Damage from picks or heel points on figure skates, or punctures, gouges, or tears caused by materials dropped onto the flooring.
- Heavy-use areas (players' benches, penalty boxes, main access to ice surface or change rooms, free-weight areas), pivot points, and other high-stress areas where excessive wear will occur due to the nature of use.
- Gradual changes in color shading due to sunlight exposure and/or climatic conditions.
- Differences in color, shading, or flecking compared with actual samples, printed illustrations, or previously purchased product.
- Damage from a natural disaster, including but not limited to flooding, earthquakes, tornadoes, or hurricanes.
- An act of negligence, abuse, accident, misuse, vandalism, civil disobedience, crime, act of war, or the like.
- Acids, caustic materials, or petroleum chemicals — direct or airborne — that are or have been in contact with the product.
- Repairs, alterations, or modifications made to the surface without prior consultation, consent, or authorization from Sport Pro Surfacing.
- The Original Purchaser fails to comply with all terms and conditions stated herein.
- The Original Purchaser denies Sport Pro Surfacing or its representative access to the installed product, or fails to cooperate in providing permission for such access.
- Payment for the product has not been made in full.

An approved 1- or 2-part urethane adhesive is required for installation. This adhesive should be VOC-compliant and solvent-free. Any alternate adhesive must be pre-approved in writing (only non-solvent-based adhesives will be considered). Failure to follow this guideline voids the product warranty.

In no event will Sport Pro Surfacing be liable to the original purchaser or any third party for any damages, including lost profits, lost savings, or other consequential or incidental damages arising from use or inability to use the product, even if advised of the possibility of such damages. Liability shall in no event exceed the replacement cost of the product.

> **This is the only warranty offered.** Sport Pro Surfacing expressly disclaims any other warranties, express or implied, including any warranties of merchantability or fitness for a particular purpose.

> **Original proof of purchase required.**

> *Revised: October 24, 2026 — Supersedes all previous versions.*