CARE GUIDE

# ENCORE

**Applies to:** Encore Performance Sheet Vinyl

SPORT PRO SURFACING

Encore has a factory-applied protective surface coating that makes it highly resistant to abrasion, stains, and chemicals — which also makes it easier to maintain. To get the best performance and longest service life from the floor, the maintenance steps below should be followed carefully. Skipping or altering this routine can affect the floor's condition and may not be covered under warranty.

After installation, make sure the room's temperature and relative humidity are kept within the ranges specified for Encore at all times.

01

## GENERAL ADVICE

- Anyone using the surface for sports should wear footwear suitable and specific for indoor sport — not street shoes.
- About 80% of the dust that ends up on a sports floor comes from outside. Install doormats at every entrance to the space, ideally as a three-stage system:
  1. A rubber or brush mat to remove coarse dirt
  2. A ribbed carpet mat to catch fine or damp dirt
  3. A carpet mat to absorb residual moisture and dirt
- A minimum of 5 "foot sweeps" (steps taken across the matting) is recommended before someone reaches the floor itself.

02

## DAILY MANUAL MAINTENANCE

Remove dust and grit by sweeping or vacuuming.

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## WEEKLY MECHANICAL MAINTENANCE

At least once a week, wash mechanically with an automatic scrubber machine fitted with red cleaning pads, or an auto-scrubber equipped with flexible grey brushes.

- Dilute a commercial neutral floor-cleaning concentrate at 1% (roughly 100 ml per 10 L of water) in the tank.
- Follow that cleaning product's manufacturer instructions for use.

04

## PERIODICAL MAINTENANCE

A deeper periodic clean uses the same type of automatic scrubber or auto-scrubber equipment.

1. Dilute the same cleaning concentrate at 10%.
2. Apply the mix to the floor without vacuuming first.
3. Let it soak into the floor for 5 minutes.
4. Vacuum the surface.
5. Rinse the floor with water only.

You can also use a dedicated scrub disc for this step to avoid using a chemical cleaner altogether. Follow the cleaning product manufacturer's recommendations.

> **NOTE**
> For a taped-down installation, the combined weight of the scrubber/dryer machine and anyone standing on it must not exceed 400 kg (~880 lb).

05

## STAIN REMOVAL

- Wipe up spills quickly with a clean white cloth before they have a chance to set, then clean the area with clear water.
- For stubborn stains (such as resin marks from handball or similar activities): spray the cleaning concentrate at a 10% dilution, let it work for 5 minutes, rub with a red cleaning pad, flush with water, and wipe with a clean white cloth.

> **CAUTION — DO NOT USE**
> - Benzine, toluene, acetone, tetrachloroethylene, thinner, oil-based wax, or strong scouring powders.
> - Black rubber feet or tires (chair/bench feet, cart wheels, etc.) — these can cause permanent discoloration and should be avoided entirely.

06

## PROTECTING THE FLOOR DURING LIGHT NON-SPORTS EVENTS

Encore has strong resistance to indentation, which supports light non-sports use — forums, meetings, ceremonies, community events, and similar — without additional floor protection, on glued or fully-adhered installations only.

- Control the quality of chair and table feet — rubber feet are not permitted.
- Install doormats at all external entrances to keep out dirt and moisture that could damage the wear layer.
- Maximum floor load: 10 kg/cm² for up to 5 hours.

07

## PROTECTING THE FLOOR DURING HEAVY NON-SPORTS EVENTS

For heavier events — fairs, concerts, or similar — install an approved floor protection system (protective panels or matting) over the surface. Under any stage or podium, also use load-distribution plates under support feet.

08

## BEHAVIOR UNDER HEAVY ROLLING LOADS (Cherry Pickers, Forklifts, etc.)

Install an 18mm-thick timber spreader (plank system) across the entire path of the rolling load. This distributes the weight and helps prevent indentation or deformation of the floor. Maximum parking/dwell time in one spot: 5 hours.

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This guide is provided for general maintenance guidance based on typical use and does not account for the specific conditions of every individual installation. Contact Sport Pro Surfacing with any questions about your specific site.