LIMITED WARRANTY

AXIS LIMITED WARRANTY

Resilient 10-Year Commercial Limited Warranty for Gym Floors

SPORT PRO SURFACING

WARRANTY COVERAGE

Sport Pro Surfacing warrants Axis resilient gym flooring when used in a proper, fit-for-use indoor commercial application. This warranty belongs to the original end-use purchaser, begins at the time of purchase, and extends for **10 years** from the date of the original installation. Coverage is further limited to the period the product is owned and maintained by the original end-use purchaser. The basis of any warranty claim is the original Sport Pro Surfacing or authorized dealer invoice.

Axis must be installed in accordance with Sport Pro Surfacing's installation guidelines and specifications, and must be maintained per Sport Pro Surfacing's cleaning and maintenance recommendations for the full duration of the original installation. Damage resulting from a failure to follow installation and cleaning/maintenance guidance is not covered under this warranty. Installation guidelines and care recommendations are available through your dealer or a Sport Pro Surfacing representative.

> **What's covered:** Under normal use during the warranty period, Sport Pro Surfacing warrants that the product will be free from manufacturing defects.

WHAT CONDITIONS APPLY

For jobsite and floor preparation conditions, see the product-specific installation guidelines. **Moisture-related testing (relative humidity, pH, and calcium chloride) is not Sport Pro Surfacing's responsibility**, and all issues related to moisture — including any resulting resilient flooring issues — are excluded from this warranty. Chair floor protectors are recommended to inhibit premature surface wear. Replacement material will come from current running-line product comparable to the originally warranted product.

WHAT THIS WARRANTY DOES NOT COVER

- Damage caused by improper installation and/or maintenance.
- Differences in color between the product and samples or photographs.
- Problems arising from excessive moisture, alkali, or water pressure from the sub-floor.
- Indentation from improper loading, including heavy static loads, high heels, spiked shoes, rolling loads, or chairs/furniture not using floor protectors.
- Discoloration, including from UV light and heat sources.
- Surface scratches, and changes in shading, texture, and/or gloss during use.
- Damage caused by chemically reactive material, dye, mold, stains, spillage, burns, gouges, scratches, indentations, floods, accidents, abuse, or harsh scouring pads used while buffing.
- Damage due to thermal heat sources.

FILING A CLAIM

Contact your authorized dealer or a Sport Pro Surfacing representative for claim service. Provide a valid proof of purchase and a detailed description of the issue, along with photographs showing the concern. Samples should be

submitted for review/testing when available. Your claim will be filed and thoroughly evaluated by a claims representative.

WHAT WE WILL DO

If a defect covered under this warranty is confirmed, Sport Pro Surfacing will repair the affected area to conform to the warranty. If repair is not commercially practical, Sport Pro Surfacing may, at its sole option, replace the affected material or refund the proportional purchase price for the affected area. Sport Pro Surfacing will pay reasonable costs for product, freight, and labor. Any costs for moving equipment, furnishings, partitions, or similar items installed over the flooring will be at the customer's expense.

GENERAL TERMS

This warranty is not transferable and extends only to the original end-use purchaser. Sport Pro Surfacing does not grant any person or entity the authority to create any additional obligation or liability on its behalf in connection with this product. Sport Pro Surfacing shall not be liable to the purchaser or any other person or entity for any incidental, special, or consequential damages arising from a breach of this warranty or any implied warranty (excluding merchantability).

All implied warranties, including any implied warranty of merchantability or fitness for a particular purpose, are limited to the duration of this warranty. Some states do not allow the exclusion or limitation of implied warranties, or the limitation of incidental or consequential damages, so the above limitations may not apply to you. This warranty gives you specific legal rights, which may vary from state to state.

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