LIMITED WARRANTY

STUDIO INTEGRITY & STRENGTH INTEGRITY LIMITED WARRANTY

Performance Rolled Rubber

SPORT PRO SURFACING

WARRANTY COVERAGE

All Studio Integrity and Strength Integrity rubber flooring is guaranteed by Sport Pro Surfacing to be free from manufacturing defects in both material and workmanship. If such a defect is discovered, the customer must notify Sport Pro Surfacing either through the contracting installer, distributor, or directly.

If the product is found to be defective under normal, non-abusive conditions within **10 years** of installation, the sole remedy — at Sport Pro Surfacing's discretion — will be to repair, replace, or issue a credit not exceeding the selling price of the defective goods. This warranty applies only to the original purchaser.

WHAT THIS WARRANTY DOES NOT COVER

This warranty does not cover dissatisfaction due to improper installation, damage from improper maintenance or usage, or general misuse, including without limitation: burns, cuts, tears, scratches, scuffs, damage from rolling loads, damage from cleaning products not recommended by Sport Pro Surfacing, slight shade variations, shade variations due to exposure to direct sunlight, or differences in color between samples/photographs and the actual flooring delivered.

Specifically excluded from this warranty:

1. The exact matching of shade, color, or mottling.
2. Any express or implied promise made by a salesperson or representative that is not part of this written warranty.
3. Tears, burns, cuts, or damage due to improper installation, improper use, or improper cleaning agents or maintenance methods.
4. Wear from chairs or other furniture used without proper floor protectors — this will void the warranty. Use quality protective feet on chairs, tables, and other furniture; chair mats may be required under any furniture with casters or wheels.
5. Labor costs for installation of original or replacement material.
6. Sale of "remnants," "seconds," "off goods," or other irregular (non-first-quality) flooring materials. Such materials are sold "as is," with no warranties whatsoever, express or implied, including warranties of merchantability or fitness for a particular purpose.
7. Problems caused by moisture, hydrostatic pressure, or alkali in the sub-floor.
8. Problems caused by uses, maintenance, or installation that are contrary to Sport Pro Surfacing's specifications, recommendations, or instructions.
9. Material installed with obvious, visible defects.
10. Damage to the flooring from high or narrow heels.
11. Damage to the flooring from rubber mats, rubber-backed mats, or vehicle tires.
12. Installation using adhesives other than those recommended by Sport Pro Surfacing.
13. Fading and/or discoloration resulting from heavy sunlight penetration or ultraviolet exposure, direct or glass-filtered.

14. Material that is not installed and maintained as recommended by Sport Pro Surfacing.
15. Damage to the flooring from pallet jack, tow-motor, maintenance vehicle, or similar traffic.
16. Environments where the product is exposed to animal fats, vegetable oils, grease, or petroleum-based materials (e.g., commercial kitchens or auto repair facilities).
17. Premature wear or deterioration from spikes or skate blade exposure.
18. Differences in color between the physical product and marketing photography.
19. Embossing or density deviations between the product and samples or photography.
20. Excludes heavy weight-drop use on standard-duty product lines within the Integrity range — confirm with Sport Pro Surfacing which Studio/Strength Integrity thickness and construction is rated for heavy free-weight drop zones before installation.

GENERAL TERMS

These warranties are in lieu of any other warranty, expressed or implied. Sport Pro Surfacing shall not be liable for any incidental or consequential damages resulting from a defect. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation may not apply in all cases. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state. To determine your legal rights in your state, consult your local or state Consumer Affairs Office or your State Attorney General.

For complete and current warranty information, or to file a claim, contact Sport Pro Surfacing at the information above.

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