LIMITED WARRANTY

SELECT SERIES LIMITED WARRANTY

Rolled Rubber & Interlocking Tiles

SPORT PRO SURFACING

WARRANTY COVERAGE

All Select Series rubber flooring is guaranteed to be free from manufacturing defects in both material and workmanship.

If such a defect is discovered, the customer must notify Sport Pro Surfacing either through the contracting installer, distributor, or directly. If the product is found to be defective within **three (3) years** of installation under normal, non-abusive conditions, the sole remedy against the seller will be, at the seller's discretion:

- Repair of the defective goods,
- Replacement of the defective goods, or
- Issuance of a credit not to exceed the original selling price of the defective goods.

WHAT THIS WARRANTY DOES NOT COVER

This warranty does not cover dissatisfaction due to improper installation, normal wear, or installation quality issues arising from the use or environment of installation. It also does not cover damage from improper maintenance or usage, or general misuse, including without limitation: burns, cuts, tears, scratches, scuffs, damage from rolling loads, damage from cleaning products not recommended by Sport Pro Surfacing, slight shade variations, shade variations due to exposure to direct sunlight, or differences in color between samples/photographs and the actual flooring delivered.

Specifically excluded from this warranty:

1. The exact matching of shade, color, or mottling between samples, photographs, and delivered product.
2. Any express or implied promise made by a salesperson or representative that is not part of this written warranty.
3. Tears, burns, cuts, or damage due to improper installation, improper use, or improper cleaning agents or maintenance methods.
4. Wear from chairs or other furniture used without proper floor protectors. Facilities should use quality protective feet on chairs, tables, and other furniture, and chair mats under any furniture with casters or wheels.
5. Labor costs for installation of original or replacement material.
6. Sale of "remnants," "seconds," "off goods," or other irregular (non-first-quality) flooring materials. Such materials are sold "as is," with no warranties whatsoever, express or implied, including warranties of merchantability or fitness for a particular purpose.
7. Problems caused by moisture, hydrostatic pressure, or alkali in the sub-floor.
8. Problems caused by uses, maintenance, or installation that are contrary to Sport Pro Surfacing's specifications, recommendations, or instructions.
9. Material installed with obvious, visible defects present prior to installation.
10. Damage to flooring from high heels or spike heels.
11. Damage or discoloration to flooring from rubber mats, rubber-backed mats, or vehicle tires.
12. Installation using tapes or adhesives other than those recommended by Sport Pro Surfacing.
13. Fading and/or discoloration resulting from heavy sunlight penetration or ultraviolet exposure, direct or glass-filtered.

14. Material that is not installed and maintained as recommended by Sport Pro Surfacing.
15. Damage to flooring from pallet jack or tow-motor traffic.
16. Environments where the product is exposed to animal fats, vegetable oils, grease, or petroleum-based materials (e.g., commercial kitchens or auto repair facilities).
17. Premature wear or deterioration from spikes or skate blade exposure.
18. Differences in color between the physical product and marketing photography.
19. Embossing or density deviations between the product and samples or photography.

GENERAL TERMS

These warranties are in lieu of any other warranty, expressed or implied. Sport Pro Surfacing shall not be liable for any incidental or consequential damages resulting from a defect. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation may not apply in all cases. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state. To determine your legal rights in your state, consult your local or state Consumer Affairs Office or your State Attorney General.

For complete and current warranty information, or to file a claim, contact Sport Pro Surfacing at the information above.

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